GENERAL NEWSLETTER

LIBRARY SYSTEM

Uniandes | Sistema de **Bibliotecas**

Vicerrectoría de Asuntos Académicos

LIBRARY SYSTEM

HUMAN TALENT

62   Plant Collaborators
37% Professionals
5%   Technicians/Technologists
57% Support level
2%   Practitioners / Apprentices

PHYSICAL SPACE

6.554 M2
1.878 Consultation and work positions
66   Work Rooms

OUR LIBRARIES

General Library "Ramón de Zubiría"

Branch Library:
- Administration
- Architecture and Design
- Law
- Economy
- Medicine

QUALITY MANAGEMENT SYSTEM
ISO 9001:2015 CERTIFICATION

Our Quality Management System was audited and certified by the ICONTEC, determining the conformity of the requirements of the ISO 9001:2015 standard and validating our capacity and efficiency in the fulfilment of the proposed objectives.

The strengths identified in the certification audit:

The experience and stability of our staff, because it generates high levels of commitment to work and quality of service.

The statistical data generated and the analysis carried out in the different processes, because it allows making decisions focused on quality improvement.

The infrastructure of each of the libraries, for their comfortable environments and in physical and maintenance conditions.

The commitment and leadership shown by the Management, evidenced in the activities it develops, to maintain and improve the quality management system.

LIBRARY SYSTEM
OUR COLLECTION

63%

BOOK COLLECTION GROWTH

308.155 Printed
369.433 electronic
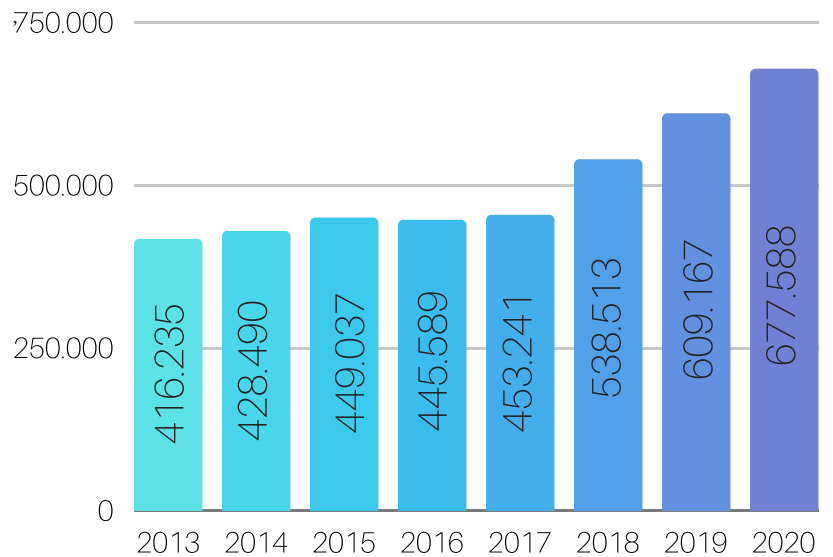
25%

GROWTH IN THE AUDIOVISUAL COLLECTION
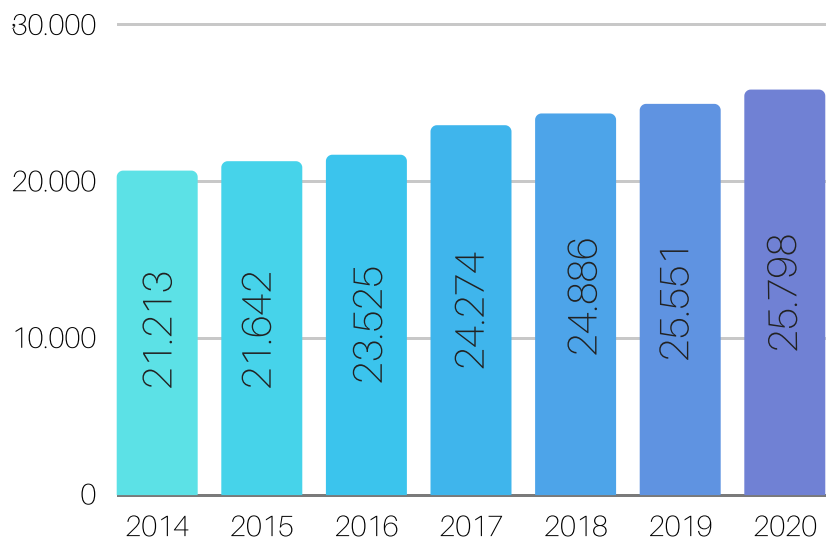
25.798 Titles
49.529 volumes

93%

ONLINE SERIALS

95.342 Titles
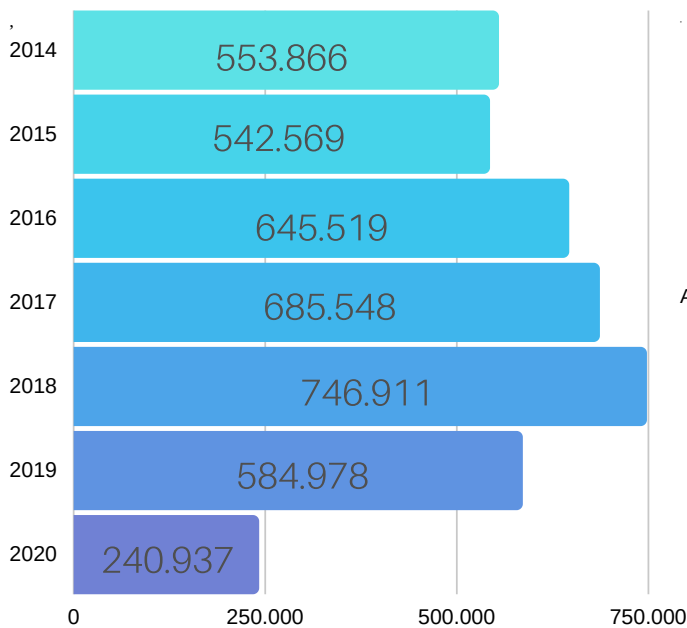88.219 Electronic

Collection growth in book titles

Year	Titles
2013	416.235
2014	428.490
2015	449.037
2016	445.589
2017	453.241
2018	538.513
2019	609.167
2020	677.588

Growth of the collection in audiovisual titles

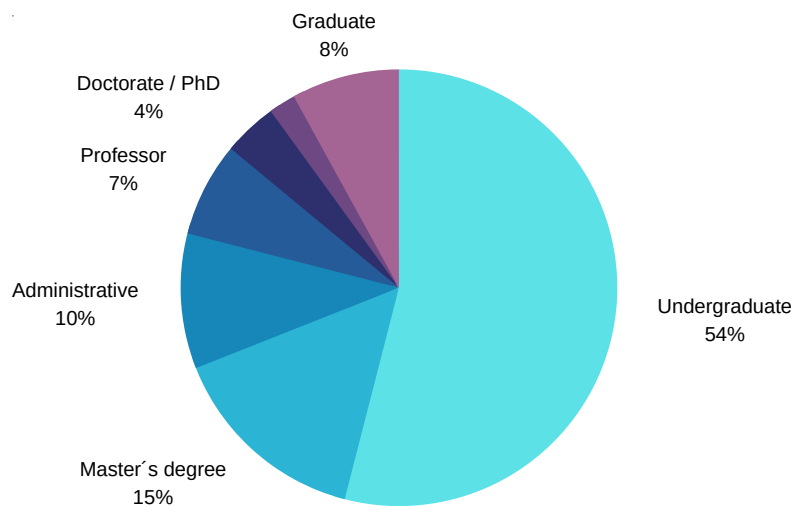| Year	Titles
2014	21.213
2015	21.642
2016	23.525
2017	24.274
2018	24.886
2019	25.551
2020	25.798

The growth of the collection in electronic format is due to collection development policies, which seek to optimize investment resources, facilitate access to content and collection management.

LIBRARY SYSTEM
DATABASES

Electronic resources queries

Year	Consultations
2014	553.866
2015	542.569
2016	645.519
2017	685.548
2018	746.911
2019	584.978
2020	240.937

Annual Consultation of Databases and Electronic Resources

Graduate 8%
Doctorate / PhD 4%
Professor 7%
Administrative 10%
Undergraduate 54%
Master´s degree 15%

Participation in use, by user profile

118 database subscriptions available in 2020

69%
The budget
is invested in database
subscriptions

548.978
Annual consultations 2019

COP$23.818
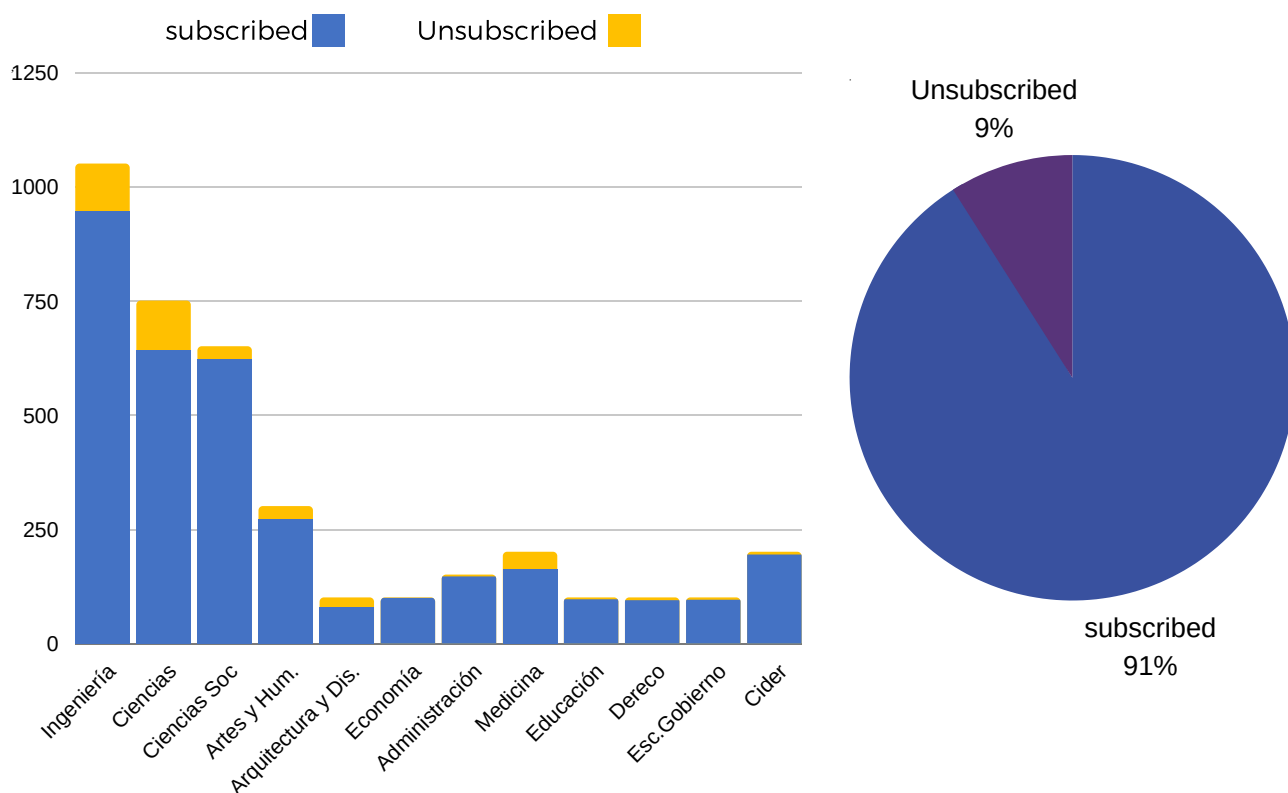Million pesos of investment
for database subscription
2014-2019

The contents are subscribed for all Uniandina community, with remote access and unlimited concurrent users.

We currently have 85 resources (72%) that allow consultation with our graduate community.

Graduates reported 60,645 resource inquiries in 2019.

LIBRARY SYSTEM
SERIAL PUBLICATIONS

subscribed ▮   Unsubscribed ▮

1250
1000
750
500
250
0

Ingeniería · Ciencias · Ciencias Soc · Artes y Hum. · Arquitectura y Dis. · Economía · Administración · Medicina · Educación · Dereco · Esc.Gobierno · Cider

Unsubscribed
9%

subscribed
91%

67 SUBSCRIPTIONS TO INDIVIDUAL SERIAL PUBLICATIONS IN 2020

91%

Main subscribed academic magazines.

COP$3.525 millones

In investment 2016-2020 for subscription.
To individual serial publications (9%)

88.219

Journal titles available in electronic format.

According to the WoS and Scopus rankings taking the top 100 magazines in the most productive areas and the top 50 magazines in the areas with the lowest rate of published titles.

We invested during 2016-2020 8% the investment budget for the subscription of individual serious publications.

LIBRARY SYSTEM
INSTITUTIONAL REPOSITORY
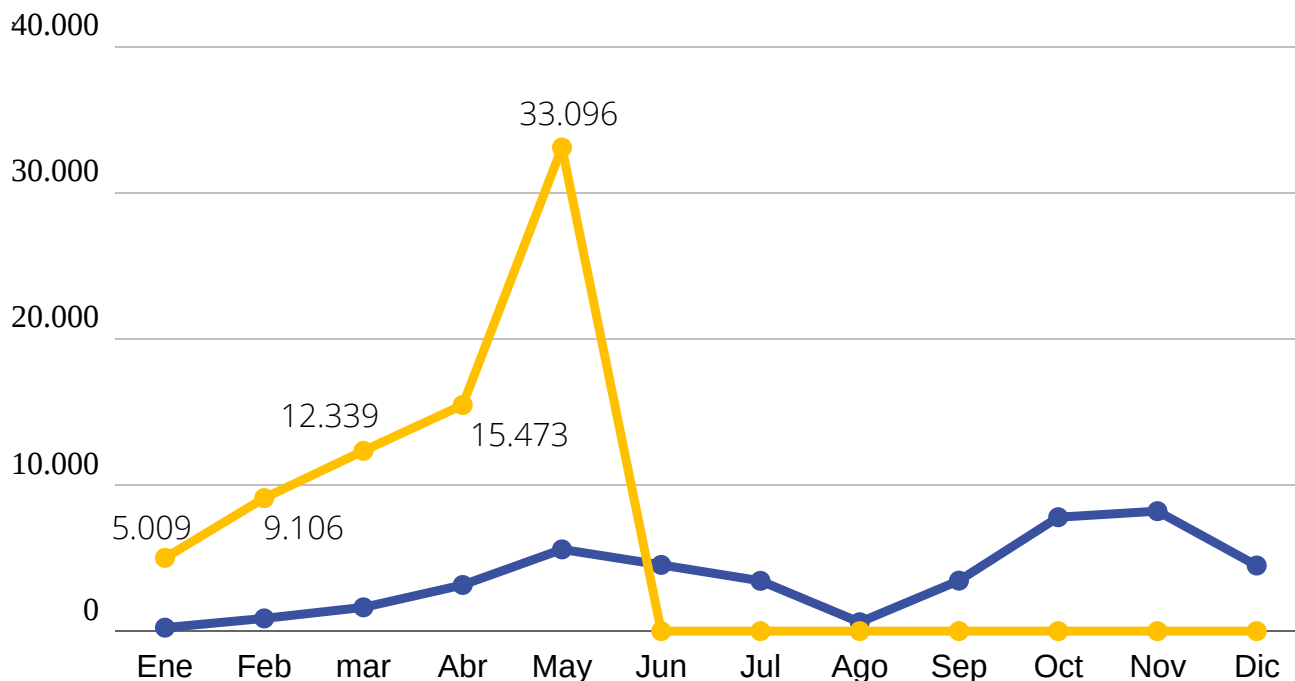
Collection composed of 26.816 documents reporting an average of 20.616 visits per month.

71%

De la colección está disponible en acceso abierto.

75.023

Descargas acumuladas reportadas en 2020.

17.326 (67%)

Documentos de Grado de Doctorado, Maestría y Pregrado

The Seneca institutional repository implemented in February 2019, an initiative led by the Library System to gather, classify and preserve the University's intellectual production and facilitate its recovery and visibility.

It allows the information generated by the Uniandina community (academic and research), to be consulted and downloaded in open access.

LIBRARY SYSTEM

INVESTMENT IN INFORMATION RESOURCES
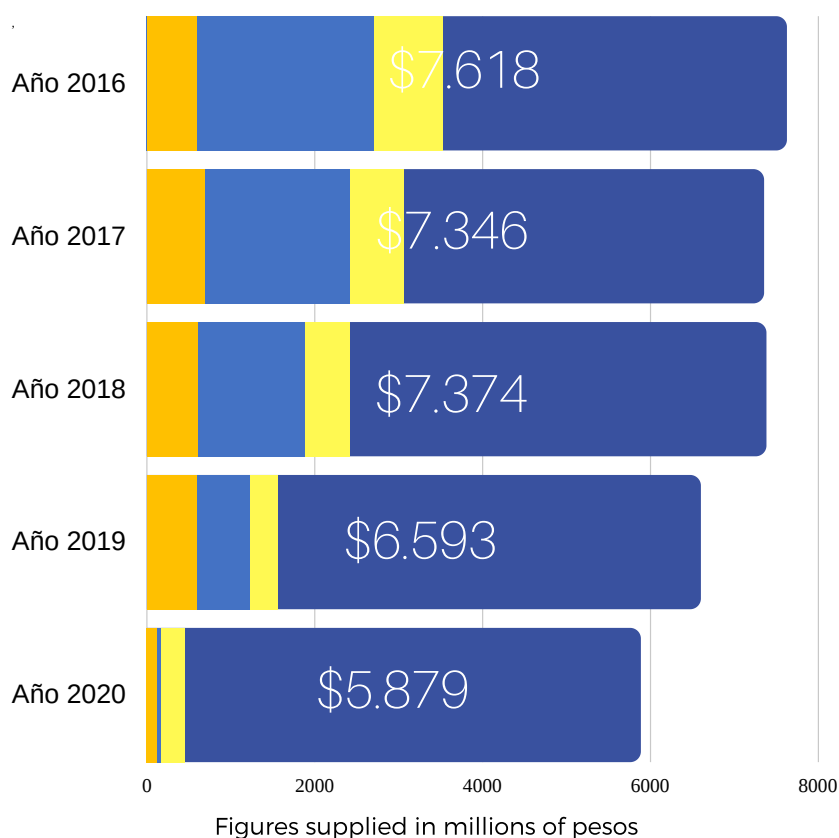
84%
EJECUCIÓN PRESUPUESTAL AL 31 DE MAYO/2020

$34.810
Million pesos

invested in purchase and subscription of information resources during the last 5 years.

17%
The investment budget of the last 5 years for the purchase of electronic books.

Año 2016 — $7.618

Año 2017 — $7.346

Año 2018 — $7.374

Año 2019 — $6.593

Año 2020 — $5.879

0   2000   4000   6000   8000

Figures supplied in millions of pesos

Printed and audio books (7%)
Electronic books (17%)
Individual Serials Publications (8%)
Databases (68%)

The Library System subscribes and acquires the information resources, guaranteeing their updating and relevance to support the University's academic and research processes.

LIBRARY SYSTEM
COLLABORATIVE AGREEMENTS
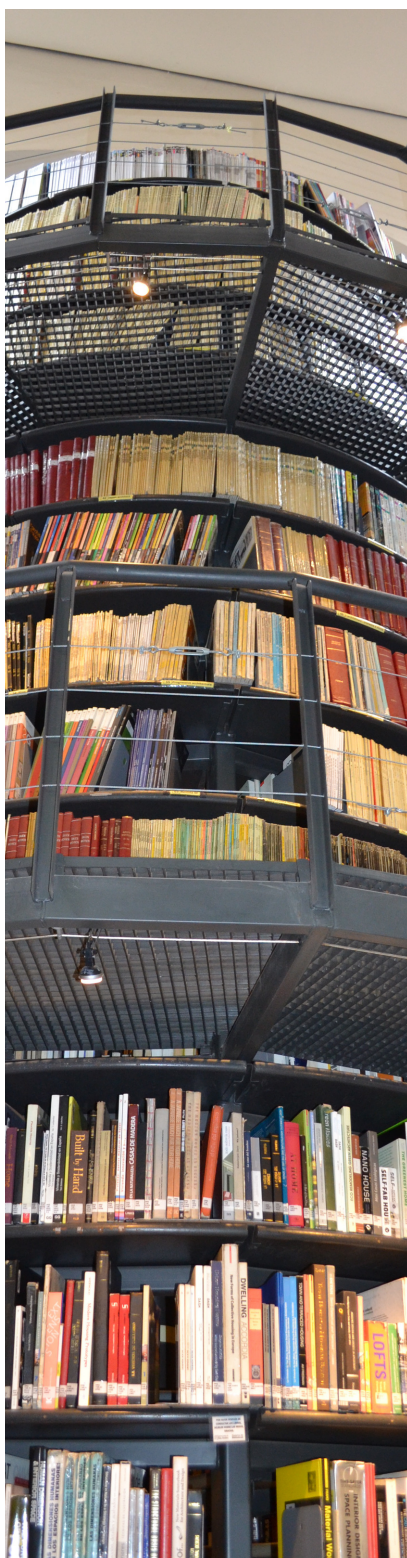
430 AGREEMENTS
With national and international institutions.

408 DOCUMENTS
Exchanged in a collaborative work.

204 LOANS
Inter-library loans attended with institutions in agreement.

Nationals (81) America (242) Europe (89)

SERVICES
TRAINING AND ADVICE

Google Academic Consulting

Knowing the Library System

Information search strategies

Preparation of citations and bibliography

Research Evaluation

Write, send and publish

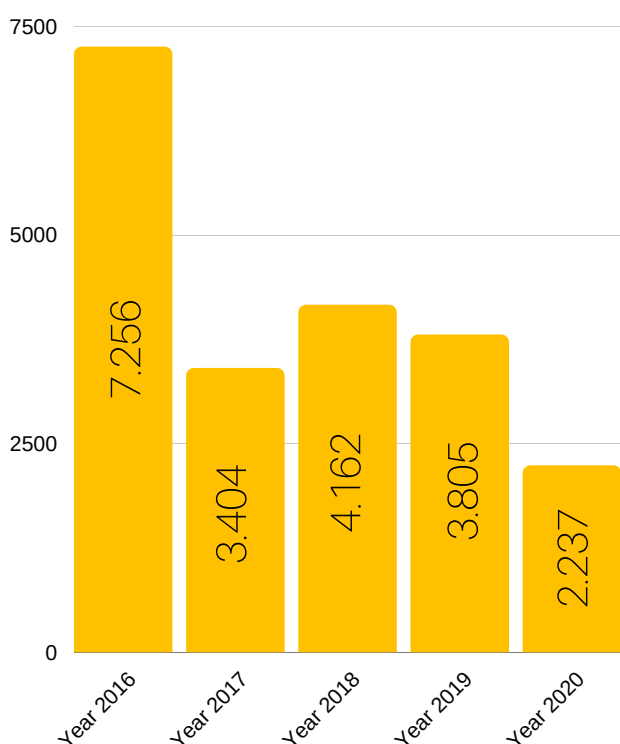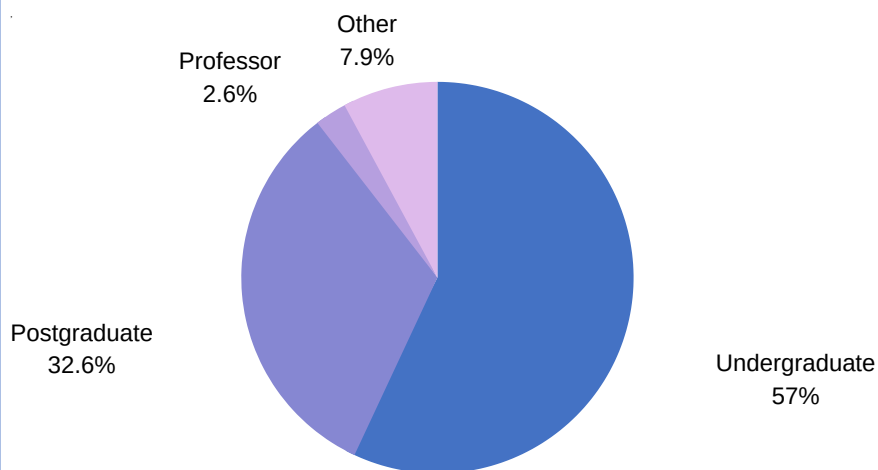Modalities: presential, virtual, online

We train more than 3,800 users the uniandina community in 2019.

SERVICES
TRAINING

2.237

UNIANDINOS

With skills in information search, citation and plagiarism prevention, assessment of Science between January and April 2020.

Other
7.9%

Professor
2.6%

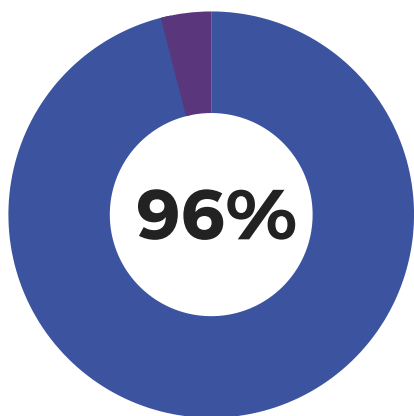Postgraduate
32.6%

Undergraduate
57%

The training program is designed in 5 modules that seek to train autonomous users, respond to information needs, develop skills that allow them to search, retrieve and locate information from different sources and take advantage of the services, resources and content that we have available to our Uniandina community.

7500

5000

2500

0

7.256
3.404
4.162
3.805
2.237

Year 2016
Year 2017
Year 2018
Year 2019
Year 2020

ABOUT OUR USERS

Average daily user visits 4,856 in 2019

USER SATISFACTION SURVEY
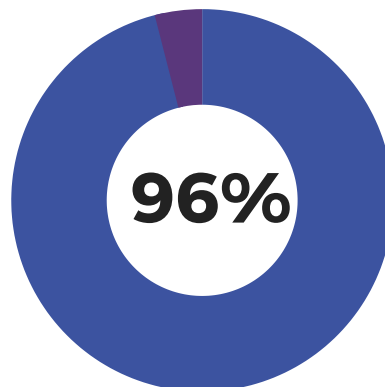
96%

Year 2019
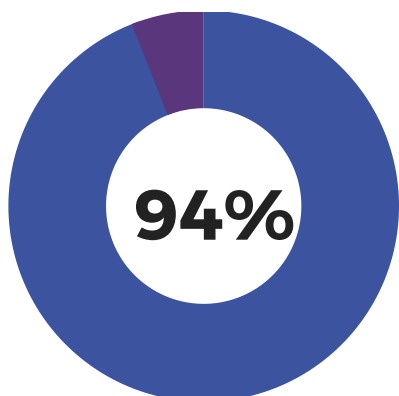
934 users surveyed

Year 2018

1.605 users surveyed

**96%**

94%

Year 2017

1.935 users surveyed

97% of our users consider the Library System important for their academic, research or teaching development

SERVICE PORTFOLIO

ONLINE SERVICES

1. Access to electronic resources. <u>Consult here.</u>
2. Loan books at Home (Bogotá and surrounding municipalities)
3. Online loan renewal.
4. Specialized bibliography service (for professors, researchers and graduate students in the development of their graduate work, allows them to be permanently updated in their area of interest).
5. Request for documents (chapters or text fragments).
6. Plagiarism prevention service (through Turnitin).
7. Online training (information search, quotes and references, selection of impact documents and how to submit a paper).
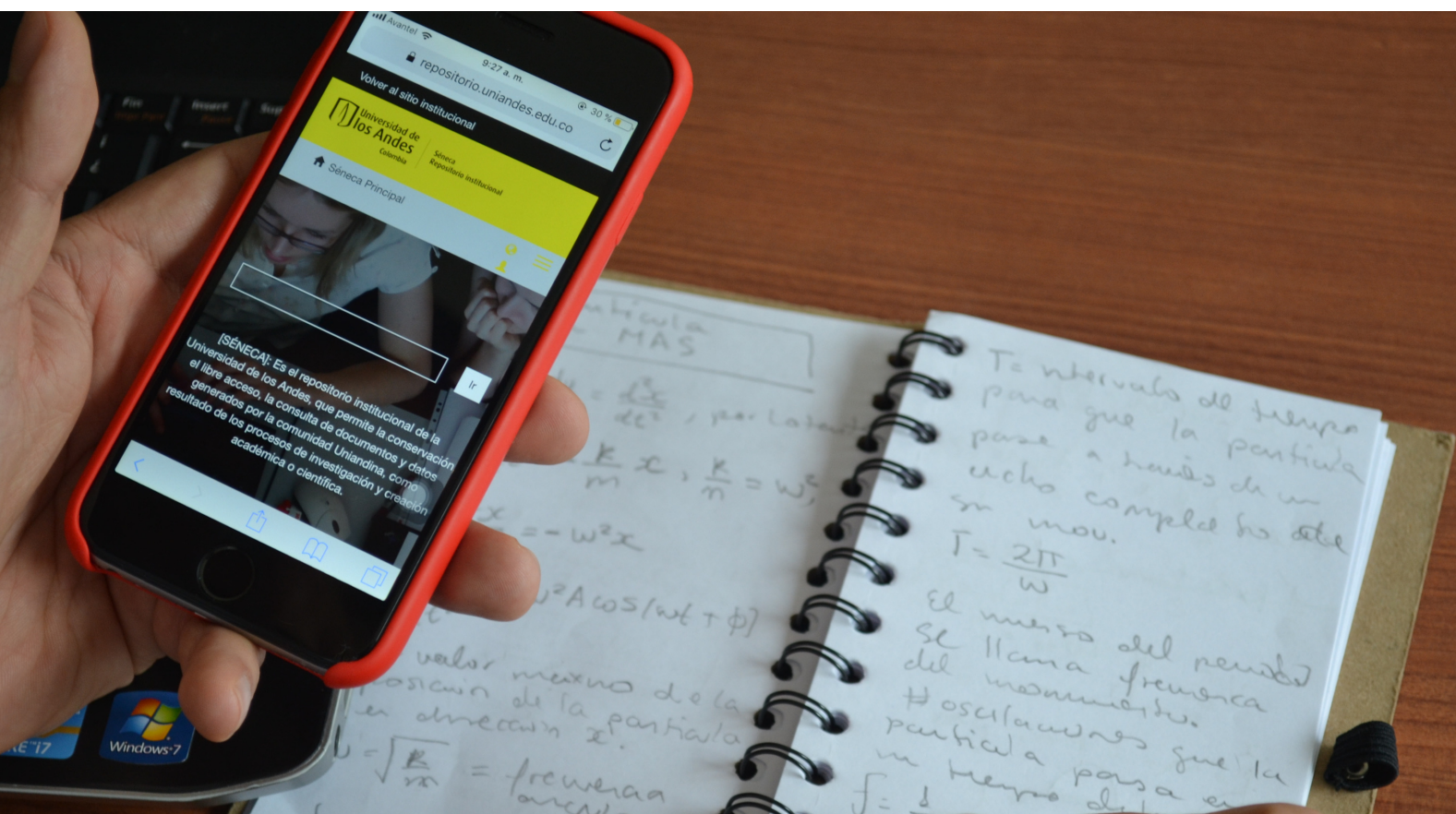
SERVICE PORTFOLIO

IN –PERSON SERVICES

(Taking into account the biosecurity protocols established by the Campus Management)

1. External loan of bibliographic material.
2. Consultation and interlibrary loan.
3. Consultation of incunabula and antique books.
4. Loan of computer equipment.
5. External mailbox for the return of books
6. Study, discussion, music and film rooms.
7. Training from the library.
8. Photocopying and scanning.
9. In-room consultation and use of library spaces.
10. Coffee Terrace.

Hours of operation

Monday to friday

6:00 a.m. a 10:00 p.m.

Saturdays

7:00 a.m. a 7:00 p.m.

uniandes

Sistema de
Bibliotecas